

This is to certify that the Management System of

Teksan Jeneratör Elektrik Sanayi ve Ticaret A.Ş.

Yenidoğan Mahallesi, Edebali Caddesi No:12 Sancaktepe, İstanbul, Turkey

applicable to

Design, manufacture, testing, installation and after sales service of generator sets and trade, customs clearance, management and administrative activities

has been assessed and registered by NQA against the provisions of

ISO 10002:2018 Quality management - Customer satisfaction- Guidelines for complaints handling in Organizations

This unaccredited registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA

Managing Director

Certificate No: ISO Approval Date: Reissued: Valid Until: 10942-CS 23 February 2017 8 April 2022 23 May 2025