

This is to certify that the Management Systems of

## Teksan Jeneratör Elektrik Sanayi ve Ticaret Anonim Şirketi

Yenidoğan Mahallesi, Edebali Caddesi No:12 Sancaktepe, İstanbul, Türkiye

applicable to

Design, manufacture, testing, installation and after sales service of generator sets and trade, customs clearance, related logistics management and administrative activities, and associated production and services

has been assessed and registered by NQA against the provisions of

## ISO 10002:2018 Quality management - Customer satisfaction- Guidelines for complaints handling in Organizations

This registration is subject to the company maintaining a quality management system, to the above standard, which will be monitored by NQA

Certificate No: ISO Approval Date: Reissued: Valid Until: 10942-CS 23 February 2017 21 May 2025 23 May 2028

Managing Director

